

LESSONS TERMS AND CONDITIONS

This Student Enrollment Agreement sets forth the terms and conditions of music instruction from Rachel Polachek. By starting lessons, you automatically agree to these terms and conditions.

TUITION/PAYMENT:

Tuition fees are due at the start of lessons and then at the first lesson of each month thereafter. Payment is made for the month in full and includes four lesson days. In the odd months with five lesson days, the student can choose to take the extra lesson (for an additional \$25/30min or \$45/60min) or take the last week of that month off. The additional fifth day in the month can be used for a make up lesson if needed.

Tuition costs are as follows:

30 minute lesson: \$100/month (4 lesson days)

60 minute lesson: \$180/month (4 lesson days)

Preferred payment methods include cash and check, but Venmo is also accepted.

CANCELLATION/RESCHEDULE POLICY:

You may cancel a lesson with 24 hours notice for any reason. If cancelled within 24 hours, a make-up lesson is guaranteed and must be made within a reasonable time frame and at a time convenient for both student and instructor.

If notice is given with less than 24 hours notice, make-up lessons are not guaranteed and are at the discretion of the instructor's availability. However, if the notice is less than 24 hours with a legitimate reason (i.e. sickness, family emergency), a make-up lesson will be guaranteed.

If you are a no-call/no-show, you will not be refunded and there will be no make-up lesson offered.

In the case where the instructor needs to cancel a lesson, a make-up lesson is guaranteed and is the only condition where a refund will be offered instead.

TERMINATION OF LESSONS:

To terminate lessons, you must provide notice by the final lesson. Lessons are at-will; meaning the instructor can terminate lessons for any reason and the student can terminate lessons for any reason.